# Crossing the Ocean ...(not boiling it...)

Building companies in the US with an Israeli base

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### Agenda

- Innovation in Israel
- Some points to consider before starting your dual-country operation
- The SLC (Sales Learning Curve) model or how to scale this baby up?
- □ Q&A

### nLayers in Numbers

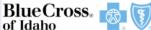


























- ☐ Start: 7/03, Finish: 6/06 (<3 years)
  </p>
- 1<sup>st</sup> Beta: 10/03, CSFB Beta: 12/03, 1<sup>st</sup> Sale: 2/04, Launched company & product: 6/04
- **Acquired by EMC**
- Raised: \$8.5M, Sold: ~\$50, Return: 400%
- **Investors:** Gemini & Walden
- **Customers include** The Pentagon, GE, Qualcomm, BCBS, MoMA NY, Del Monte Foods, Peoples Bank, Boise State, Brocade, Interwoven, Best Softwaré, Netvision...
- OEM Model. EMC, CA, IBM, EDS, Managed **Object, Bladelogic, Opsware.**
- **US Patents** 60-451788, 60-451795, 60-451797









#### Sanctum in Numbers



- ☐ Start: 7/97, Finish: 7/04 (7 years)
- □ 1<sup>st</sup> Beta: 2/99, 1<sup>st</sup> Sale: 7/99, Launched company
  - **& product: 4/00**
- Acquired by Watchfire & F5, Later by IBM
- □ Raised: \$54M, Return....
- Investors: Sequoia Capital, Sprout Group, Dell, EDS, Intel, Hitachi, Fidelity Ventures, Wachovia, Gemini, Mofet and Walden Israel
- □ **Customers include** Yahoo!, GE, BCBS, Netvision... more than 400 customers by the exit!
- ☐ **Direct Model.** No OEMs. No key channels.
- US Patents 4 issued, 3-4 are still pending. Generated Millions from litigation.

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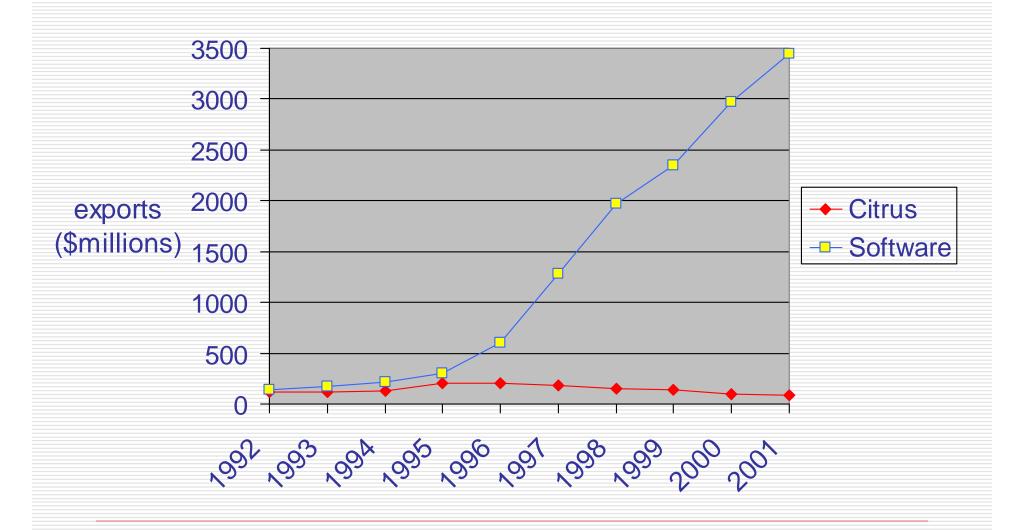
### **Dual National Operation**

- It can be India, China, Romania, Russia, Finland or anywhere else eastern to Manhattan.
- You will be boxed in a category, so better know your game...

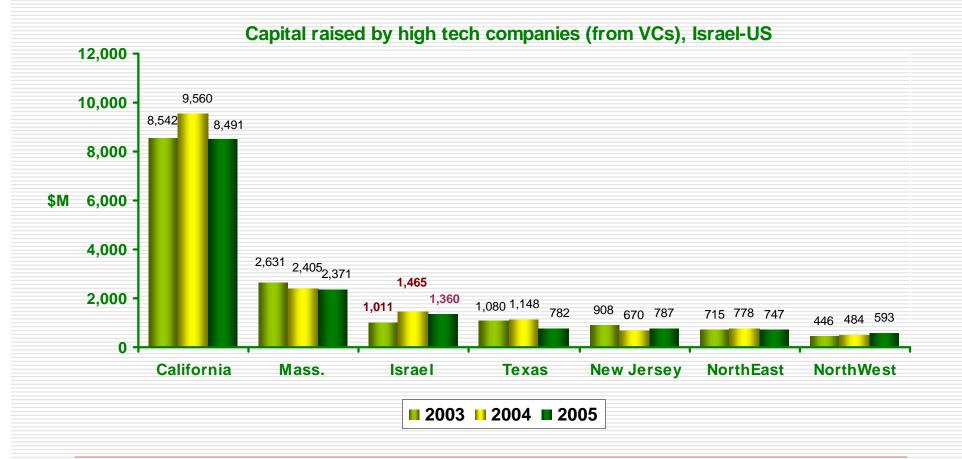
### Israel as a source for innovation



### Jaffa Oranges vs. Software

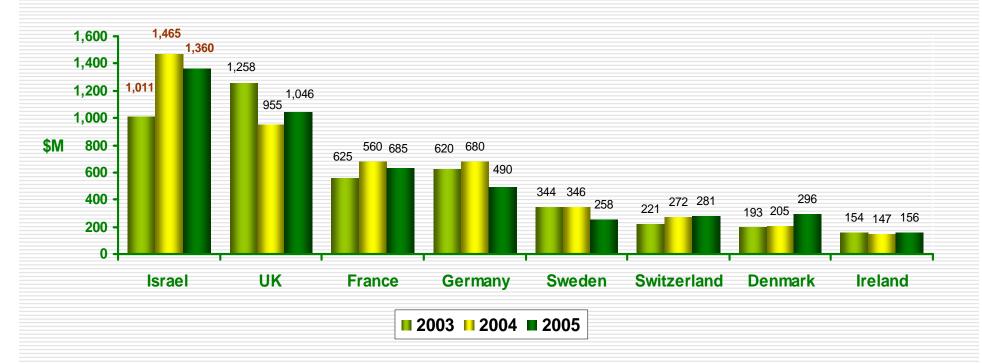


# Israel is the Third Largest "VC State" in the US



### Israel is the Largest "VC Country" in Europe

#### Capital Raised by High Tech Companies (from VCs), Israel-Europe



### Some of Israel's "Star" Companies



amdocs

























We Secure the Internet





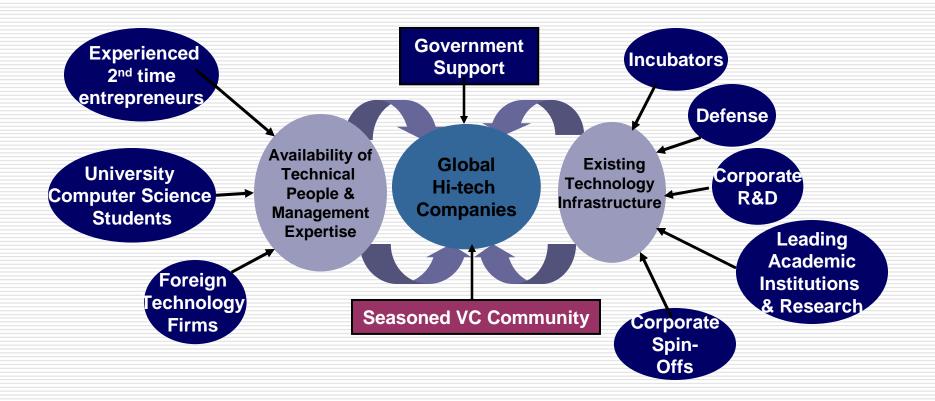








### Israel - Sum of all Parts



Before you start the company...

Does a company need to register as an Israeli or US company? What are the differences?

- US should be the default
  - Tax on exit event
  - M&A considerations
  - More flexibility on stock transactions
- Unless...
  - Critical to get money from Heznek, CSO
  - You live & plan to stay in Israel...



## When does a company should reach the market?

- Use your instincts and then inverse them...
- □ ASAP in enterprise / SP markets
  - Nobody really expects a start up product to work... and you will learn so much from any customer engagement
- When ready in Web business
  - Nobody returns to a bad web site

### Company Structure

- □ Israeli R&D can work only if...
  - There is a strong local leader
    - ☐ Humble & listening leader & team
  - They are really great at what they do... otherwise it doesn't worth it
  - There is a true QA leader & process
  - Strong PM in USA, that is ready to speak with Israel daily after 10pm, and take calls on Sunday

#### How should the board be structured?

- BOD greatest role is to elect the right CEO, and then fire the CEO if it doesn't work
- BOD should add
  - Credibility
  - Governance & audit
  - Review of strategy & execution... but not driving it
- Make sure this group of people works well with each other.

## Do the VCs influence the success of a company?

- YES
- Not always positively...
- ☐ It is all about people... not brands
- Lack of US based VC will make life harder on recruitment of a strong US executive team & vendors
- ☐ If all VCs are Israeli there must be few strong & known US BOD members

## Does a company need to be in the US even if its target market not entirely in the US

- Unless, main partners & technology is driven from the Silicon Valley
- Unless, key sub-contractor is based in US

## What are the three things that will make a company successful in the US

- Strong & well compensated Sales team, which starts with a strong VP Sales
- □ Service
- Unique technology with clear value & ROI

### Starting the company

\* Borrowed from Mark Leslie

## The Sales Learning Curve - Optimizing the Path to Postive Cash Flow

By Mark Leslie

#### Traditional "Plan for Risk"

- □ Successful beta
  - Conversion of Beta's to Clients
- □ Recruit new VP of Sales
  - Typically Regional mgr. in related industry
- VP of Sales hires sales team
  - Based on "Capacity Model"
- ☐ Go for it...it is an exciting and optimistic time...

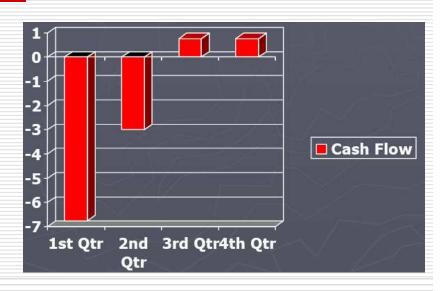
### The Capacity Model

- □ Revenue: per each sales rep assume:
  - Quota
  - Productivity ramp up
  - Attrition
- Expense:
  - Number of sales managers per reps
  - Number of SEs per reps
  - Number of Inside sale per reps
  - Field locations



## The Model & Reality

☐ The Hope



### The Last Mover Advantage

☐ The last man standing with cash



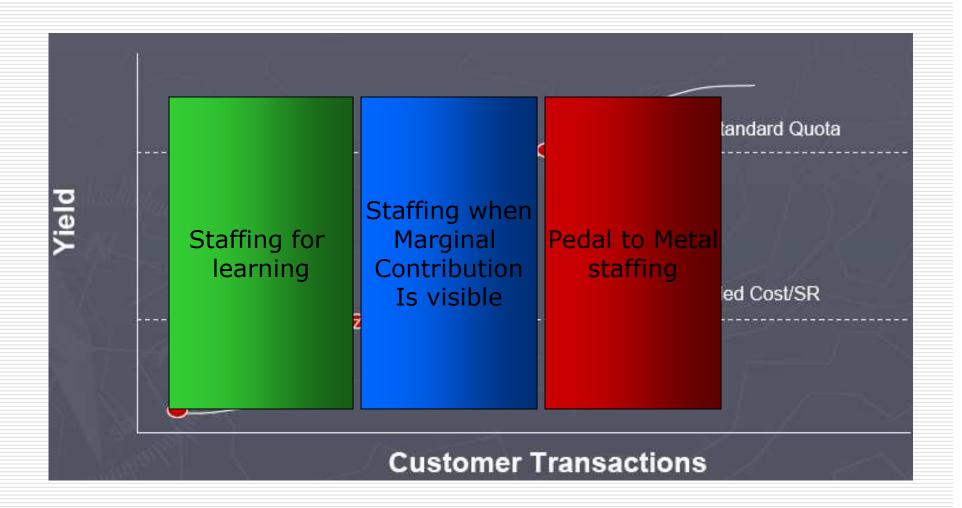
### Would you invest in this company?

- □ I just built a device for \$10,000
- Unfortunately the market would pay only \$100 for that
- □ The good news is my team tells me if we ramp up volume to 1,000,000 we can manufacture the device for \$10.

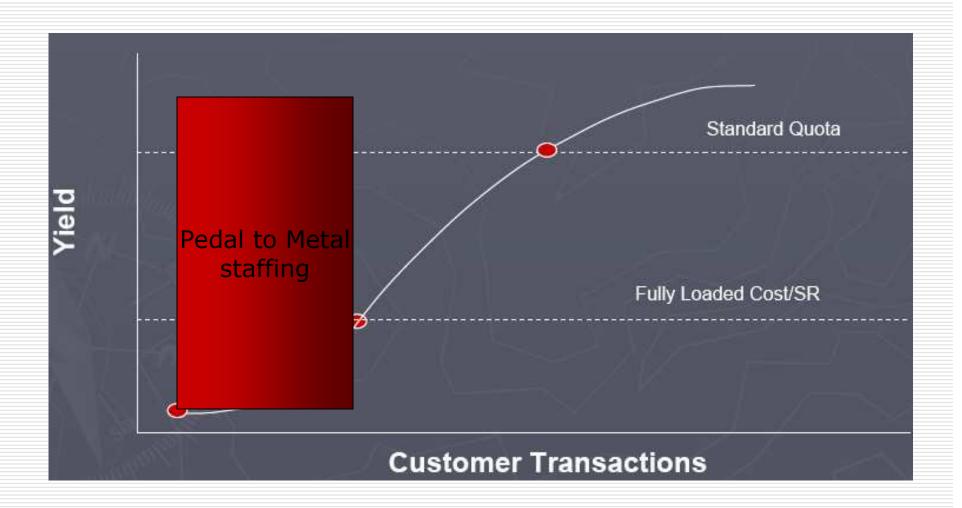
#### SLC vs. MLC

- MLC Decreasing cost to produce units over time.
- SLC Achieving breakeven is reasonably independent of sales force staffing.
- SLC key How well and how quickly the entire organization learns what it takes to sell the product / service

### Sales Learning Curve (SLC)

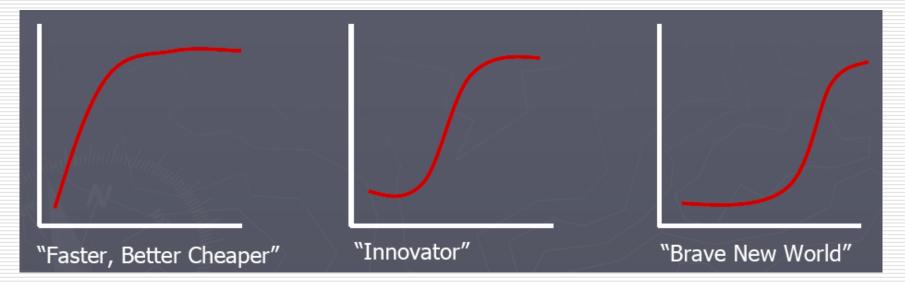


### Staffing too early



### Tracking Sales Yield

- Often few data points
- Often random data points
- However, any data is better than no data
- □ You will know it when you see it...



### Planning for Learning

- Select initial sales team to enhance corporate learning
  - The "renaissance" sales rep type
- Do not ramp up expenses
- Set expectations (R&D) for uncertainties



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